



Formby Boarding Kennels & Cattery

HOURS OF BUSINESS

Monday to Sunday

9.00am to 2.00pm

Public Holidays

Closed

Viewing

Mon - Sat 10.00am to 12.00pm
(No viewings during busy periods)

BOARDING KENNELS BOOKING FORM

Please read all conditions overleaf before completing

Owners Name Tel No

Home Address

..... Postcode

E-mail Address

UK Contact Name, Address, Tel.

..... Postcode

Date In Date out

DOGS/CATS NAME	BREED/COLOUR	AGE DOB	SEX	CASTRATED /SPAYED	BATHING
		/ /			
		/ /			
		/ /			

New customers please complete the following in full. / Existing customers please inform us of any changes

Diet

.....

Vets Name

Branch Tel No.

Recent Veterinary History

.....

Medication/Dosage (small charge per item)

.....

Any other helpful details

.....

Is your Dog/Cat insured? YES/NO (See Conditions)

How did you hear about us

I have read this form and agree to all the attached conditions and undertake to pay the boarding charges on departure from the kennels/cattery.

Customer Signature Date

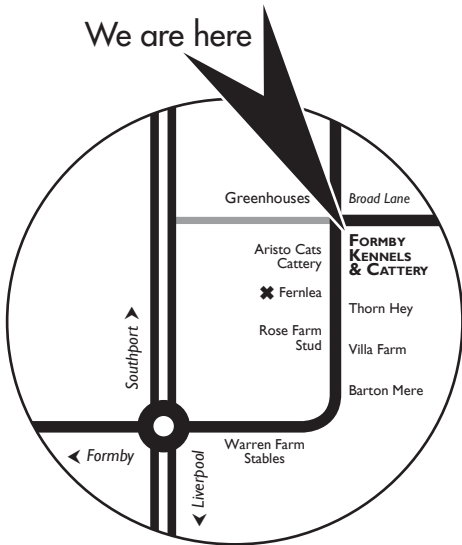
If boarding more than one dog/cat and you wish for them to share please sign below:

Customer Signature Date

OFFICE USE ONLY. Invoice No. Certificate details

Deposit received Booking ref No.

Chart No. Booked on



Formby Boarding Kennels & Cattery
Southport Old Road, Formby, Merseyside L37 0AW

01704 873727

www.formbyboardingkennels.co.uk



CONDITIONS OF BOARDING

BOOKING / PAYMENT TERMS

All fees are payable on departure. We accept payments by debit cards or cash.

We do not accept payments by cheque.

A deposit of £30 per dog off peak / £50 per dog peak period is required before your booking can be accepted, £20 per cat. This deposit is non-refundable and nontransferrable under any circumstances and is off set against administration.

Your dog(s)/cat(s)'s kennel will be available for use from 9.00 am to 11.00 am on your arrival date, or up to 2pm fee payable after 10.00am, on your date of departure. Therefore we charge for the day in and out (any part of a day counts as a whole). We prefer animals to be brought in as early as possible to help them settle and experience a full day with us, particularly for our first time boarder's.

A surcharge will apply for animals during our peak periods.

Refunds cannot be given for early returns. Alterations to dates giving two weeks or more notice will incur a £5 per date administration charge. Any subsequent or alterations made to bookings within two weeks of the arrival date will incur an administration charge of £10 per date.

Animals arriving late will be charged from the original date of booking unless prior notification is given.

Animals can only be accepted or given out within business hours. Owners or anyone authorised, must call the following day if unable to reach Formby Boarding Kennels by closing time on the day of departure, or, the next time of business, whichever is applicable. Please note business hours under the 'HOURS OF BUSINESS' section. During the busy periods animals must be collected on stated day out. A surcharge of £5 per dog/cat will apply for animals left longer than the dates reserved without prior notification, in addition to the normal daily rate.

A telephone enquiry / provisional booking is not accepted as a booking. To reserve a place for any animal, a completed booking form, together with a deposit is required from all customers before a booking is accepted. As we operate on a 'first come, first served basis with bookings, it is essential that booking forms and deposits are received by return to avoid disappointment. Any customer bringing their booking form with their animal(s) into the kennels on the day of entry will not be accepted.

No animal(s) will be accepted into the kennels / cattery without a UK contact name, address and telephone number. Owners / contacts will be asked to remove difficult animals from the kennels. Owners must make the contact aware of this responsibility.

Whilst in our care, no animal will be allowed visitors as this can upset them.

Please don't ask to take your animal home without making full payment.

Inoculations / Vaccinations

To be accepted into the kennels, all dogs/cats must be fully inoculated against Distemper, Hepatitis, Parvovirus, Para Influenza, Leptospirosis and Intrac within the last twelve months and not less than two weeks prior to boarding. Vaccination certificates must be seen prior to boarding.

Please note: Animal(s) showing signs of Canine Infectious Bronchitis (Kennel Cough) or any contagious disease will be turned away.

Temperament / Condition

All animals must be fit, in good condition and of pleasant temperament when entering Formby Boarding Kennels. In the event of your animal falling ill during boarding we reserve the right to call in a veterinary surgeon. All costs to be borne by the owner. This will include any veterinary call-out charges, transportation etc. It is the owner's responsibility to ensure there are sufficient funds to cover this. We reserve the right to turn away any animal which they feel is not suitable to be boarded.

Please note: Animal(s) showing signs of Canine Infectious Bronchitis (Kennel Cough) or any contagious disease will be turned away.

It is emphasised whilst every care and attention is given, the proprietors accept no responsibility for injury due to your animal's behaviour whilst boarded in the kennels.

Owners are liable for any damage inflicted upon staff or property by their animal(s).

Should any animal be found to be hosting fleas, the person responsible for collecting the animal will at the time of collection, be liable for all costs of treating the animal and surrounding environment considered necessary by the owners of Formby Boarding Kennels.

Belongings

Beds and toys are not required, they will be supplied. Please note, we accept no responsibility for loss or damage to customer belongings, ie. any type of bedding, toys, leads etc. The kennels are cleaned daily and toys etc are easily lost when the bedding etc is changed. Therefore we please ask you do not bring anything precious or anything you would not want to lose. We cannot guarantee bedding will be returned and or in the same condition it was brought in. Any destroyed or soiled bedding will be disposed of. It is the owner's responsibility to notify any persons prior to collecting any animals on their behalf of this condition.

It is stressed that all dogs must be on a lead at all times when owners bring them as we accept no responsibility for loss or injury. If customers insist on kennel staff releasing dogs in the forecourt, it is then the responsibility of the owner. Collars being worn by dogs must be secure so they cannot slip loose. Customer's leads and check chains are not accepted into the kennels.

Abandoned Animals

In the event of an animal not being collected within 14 days of the departure date, we will try to trace / communicate with the owner / contact before proceeding with legal action.